

# **Plan for the gradual de-escalation of COVID-19 restrictive measures**

A bridge of safety  
towards a new way of  
daily living

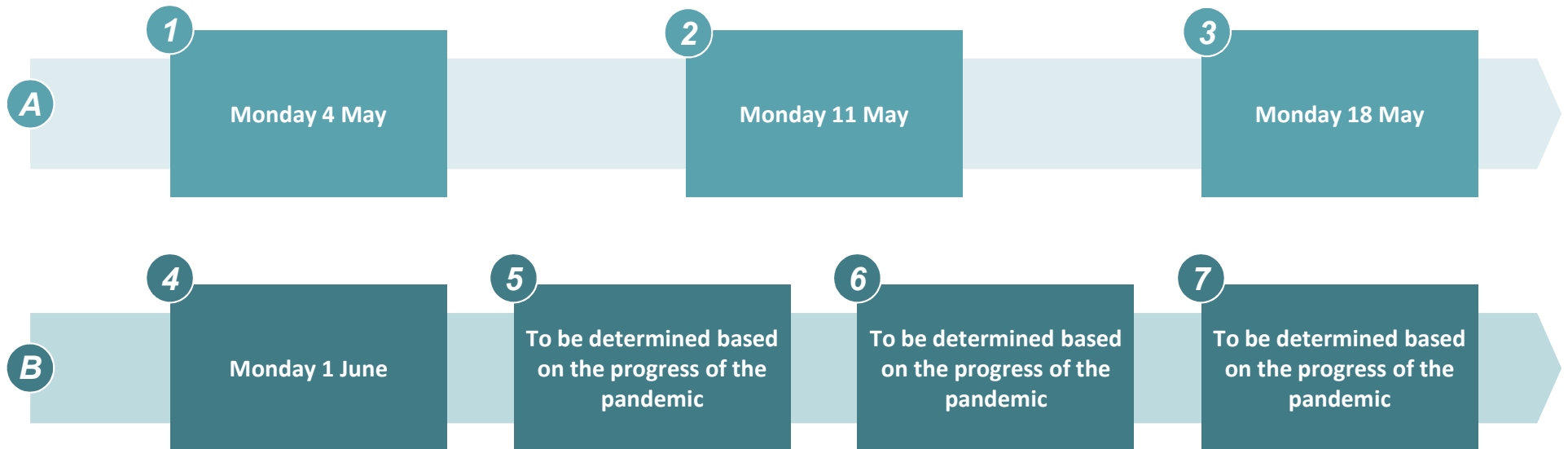
28 April 2020





Restarting the  
economic activity

## Stages of restarting the economic activity



## Stage 1 – 4 May



### Retail

- Retail businesses:
  - Book stores/ stationary
  - Optical shops
  - Sports equipment
  - Plants
- Consumer markets (Article 37 of Law. 4497/2017)
- Region to region movements for the flea market traders



### Services

- Hairdressers
- Barber shops
- Beauty salons
- KTEO



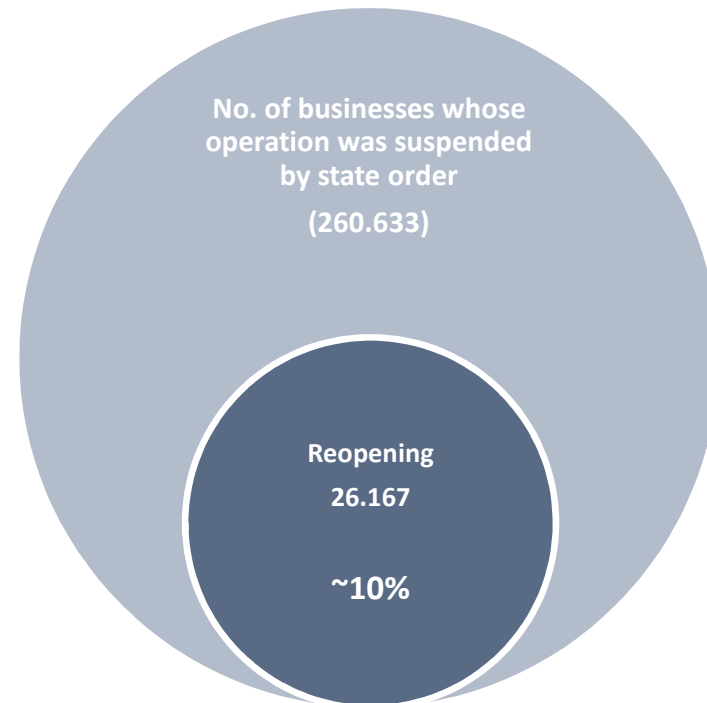
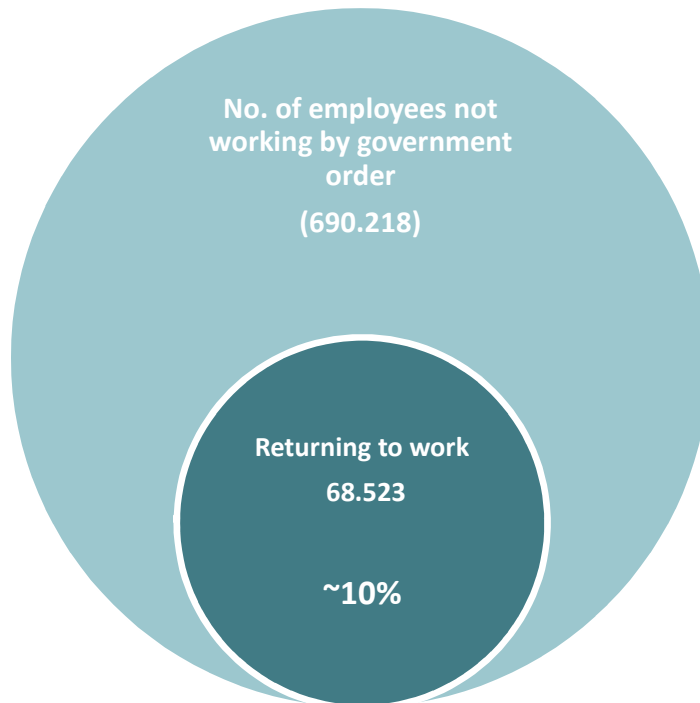
## Stage 1 – 4 May

47.41	Retail of computers, computer hardware and software units in specialty stores	47.76	Retail sale of flowers, plants, seeds, fertilizers, pets and related pet food in specialty stores
47.42	Retail of telecommunications equipment in specialty stores	71.20	Technical vehicle tests (KTEO)
47.61	Retail sale of books in specialty stores	96.02	Hairdressers, barber shops and beauty salons
47.62	Retail sale of newspapers and stationery in specialty stores	96.09. 19.08	Other services for personal activities
47.64	Retail sale of sports equipment in specialty stores	47.74. 75.03	Optical and hearing aid stores



## Stage 1 – 4 May

### Return to work: Employees & Businesses



## Stage 1– 4 May

### Return to work: Employees & Businesses

Code	Activity	No. of employees and entrepreneurs	No. of businesses
47.41	Retail of computers, computer hardware and software units in specialty stores	4.841	1.114
47.42	Retail of telecommunications equipment in specialty stores	5.415	1.483
47.61	Retail sale of books in specialty stores	3.347	1.796
47.62	Retail sale of newspapers and stationery in specialty stores	1.217	707
47.64	Retail sale of sports equipment in specialty stores	6.904	2.235
47.76	Retail sale of flowers, plants, seeds, fertilizers, pets and related pet food in specialty stores	6.354	3.573
71.20	Technical vehicle tests (KTEO)	2.383	719
96.02	Hairdressers, barber shops and beauty salons	37.412	14.240
96.09.19.08	Shoe polishing services	650	300
<b>Total</b>		<b>68.523</b>	<b>26.167</b>

## Stage 1– 4 May

### Special measures for social distance and minimum area requirements

Code	Square meters of main area (excluding auxiliary areas (e.g. desk areas, storage spaces))	No. of people (employees and customers)
47.41	<p><b>Up to 20 sq.m</b>  <u>Example:</u> Main store area 18 sq.m - 4 people in total (employees and customers)</p>	4 people
47.42	<p><b>From 20sq.m to 100 sq.m</b>  <u>Example:</u> Main store area of 50 sq.m – 7 people in total (4 for 20 sq.m + 3 for 30 sq.m)                      (employees and customers)</p>	4 people + 1 person per 10 sq.m for additional area of 20 to 100 sq.m
47.61		
47.62		
47.64	<p><b>Above 100 sq.m</b>  <u>Example A:</u> Main store area 130 sq.m (12 people up to 100 sq.m + 2 people for the area from 100 to 130 sq.m so a total of 14 people including employees and customers)  <u>Example B:</u> Main store area 400 sq.m (12 people up to 100 sq.m + 20 people for the area from 100 to 400 sq.m so a total of 32 people including employees and customers)</p>	12 people + 1 person per 15 sq.m for additional area above 100 sq.m
47.74.75.03		
47.76		
96.09.19.08	12 people + 1 person per 15 sq.m for areas more than 100 sq.m	
<p><b>In instances of stores above 300 sq.m spread across multiple levels, the criterion applied is 1 person per 10 sq.m per level.</b></p>		



## Stage 1– 4 May

### Special measures for social distancing and minimum area requirements

Code	Special requirements
47.41	<input type="checkbox"/> <b>Opening hour at 10 a.m.</b> and hourly extensions of schedule on a case by case basis
47.42	<input type="checkbox"/> <b>Social distancing of 2m</b> between two people
47.61	
47.62	
47.64	<input type="checkbox"/> Mandatory use of a <b>protective mask</b> by employees and customers
47.74.75.03	
47.76	<input type="checkbox"/> It is recommended not to use <b>elevators</b> . If their use is deemed necessary, it should be limited to 40% of capacity
96.09.19.08	<input type="checkbox"/> Where <b>escalators</b> are available, the use of elevators is not allowed, except for the disabled, the elderly or for supply of goods

## Stage 1 – 4 May

### Special measures for social distancing and minimum area requirements

Code	Special operating measures	
<b>96.02</b> (Hairdressers, barber shops and beauty salons)	<ul style="list-style-type: none"> <li><input type="checkbox"/> Social distancing between working spaces: 2m</li> <li><input type="checkbox"/> Customers will only be allowed in following an appointment by phone or email</li> <li><input type="checkbox"/> Businesses must keep a list of customer appointments at the start of the business day, which should be displayed at the auditors</li> <li><input type="checkbox"/> Mandatory use of protective masks for staff and customers</li> <li><input type="checkbox"/> Disposable gloves for employees in beauty salons</li> <li><input type="checkbox"/> Daily opening hours (optional) from 7 a.m. until 10 p.m., Saturday: 7 p.m. until 9 p.m.</li> </ul>	
	Square meters of main area (excluding auxiliary areas (e.g. desk areas, storage spaces))	No. of people (employees and customers)
	Up to 20 sq.m	4 people
	From 20 sq.m to 100 sq.m	4 people + 1 person per 10 sq.m for additional area of 20 to 100 sq.m
	Above 100 sq.m	12 people + 1 person per 15 sq.m for additional area above 100 sq.m
<b>In instances of stores above 300 sq.m spread across multiple levels, the criterion applied is 1 person per 10 sq.m per level.</b>		

## Stage 1 – 4 May

### Special measures for social distance and minimum area requirements

Code	Special requirements
71.20 (KTEO)	<input type="checkbox"/> Customers will only be allowed in following an appointment by phone or email
	<input type="checkbox"/> Businesses must keep a list of customer appointments at the start of the business day, which should be displayed at the auditors
	<input type="checkbox"/> Mandatory use of protective masks for employees
	<input type="checkbox"/> Disposable gloves and use of antiseptics

## Bodies for Penalties and Enforcement

1

**General Secretariat for Trade and Consumer Protection**

2

**Hellenic Police**  
 **Municipal Police**

3

**Regional Audit Services**

4

**Labor Inspection Body (SEPE)**

5

**Independent Public Revenue Authority (AADE)**



# Penalty Enforcement

1

## Businesses up to 20sq.m

**1st offence penalty:** 2.000 €  
Suspension of operation: 15 days

**2nd offence penalty:** 4.000 €  
Suspension of operation: 30 days

Responsible official of the Ministry's political leadership:  
P. Stampoulidis/ General Secretariat for Trade and Consumer Protection

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## 20sq.m < Businesses < 100 sq.m

**1st offence penalty:** 3.000 -15.000 €  
Suspension of operation: 15 days

**2nd offence penalty:** 6.000 -30.000 €  
Suspension of operation: 30 days

Responsible official of the Ministry's political leadership:  
P. Stampoulidis/ General Secretariat for Trade and Consumer Protection

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## 100 sq.m < Businesses < 300 sq.m

**1st offence penalty:** 10.000 -50.000 €  
Suspension of operation: 30 days

**2nd offence penalty:** 10.000 -50.000 €  
Suspension of operation: 60 days

Responsible official of the Ministry's political leadership:  
P. Stampoulidis/ General Secretariat for Trade and Consumer Protection

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## Businesses > 300 sq.m

**1st offence penalty:** 20.000 -100.000 €  
Suspension of operation: 60 days

**2nd offence penalty:** 20.000 -100.000 €  
Suspension of operation: 90 days

Responsible official of the Ministry's political leadership:  
P. Stampoulidis/ General Secretariat for Trade and Consumer Protection



## Preventive Measures in force

### Private Businesses (supermarkets, grocery stores)

- Compliance with the ratio of one (1) customer / consumer per 15 sq.m
- Minimum distance of 2m between people
- Queues up to five (5) individuals

### Flee and open air markets

- Traders participation at 50%, per category of trade
- Prohibition of the sale of industrial goods
- Minimum distance between traders' benches: five (5) meters
- Separate flee markets to run in parallel

### Maximum amounts of antiseptics / alcohol

- Maximum quantity per customer 2 pcs (1 piece of each item):
- Antiseptics (in gel or wipes)
  - Ethyl alcohol (raw or bottled)



## Stage 2 – 11 May



### Retail

(rest of categories,  
excluding malls)

#### For retail stores with main area:

- Up to 20 sq.m** - 4 people
- From 20 to 100 sq.m** - 4 people + 1 person per 10 sq.m for additional area of 20 to 100 sq.m
- Above 100 sq.m** - 12 people + 1 person per 15 sq.m for additional area above 100 sq.m
- In cases of stores **above 300 sq.m** spread across multiple levels, the level criterion applies, i.e. 1 person per 10 sq.m per level.
- Social distancing of 2m between people



### Industrial goods in flea markets

- Minimum distance between the traders' benches is 5 meters
- Minimum distance between individuals (traders and customers) is 2 meters
- Maximum participation rate of 50% of active traders and producers
- In parallel operation of flea markets to avoid overcrowding



### Driving Schools

- Mandatory use of a protective mask for the instructor and the trainee
- Use of disposable gloves and antiseptics



## Stage 3 – 18 May



### Zoos, Botanical Gardens

- 2m social distance
- Strong recommendation for protective masks
- Shows are not allowed



### Archaeological sites

- Outdoor areas only
- 2m social distance



### In store gambling services

- Mandatory use of protective masks for staff and customers
- Disposable gloves for employees
- Standing service only
- Use of antiseptics

**General rules of maximum number of people in stores still apply:**

- Up to 20 sq.m** - 4 people
- Above 20 sq.m** - 4 people + 1 person per 10 sq.m for additional area of 20 to 100 sq.m



## Stage 4 – 1 June



### Malls

#### Malls

- Mandatory use of protective masks for staff and customers
- Use of disposable gloves for staff
- Standing services only

#### General rules of maximum number of people in stores still apply:

- Up to 20 sq.m - 4 people
- From 20 to 100 sq.m - 4 people + 1 person per 10 sq.m for additional area of 20 to 100 sq.m
- Above 100 sq.m - 12 people + 1 person per 15 sq.m for additional area above 100 sq.m
- Maximum customer presence within the mall: 1 customer per 20 sq.m



### Other services



### Restaurants and cafes (outdoors only)

- Minimum distance between tables / stands: 2m
- Mandatory use of protective masks and gloves by staff, use of antiseptics
- Maximum number of customers: 1 customer per 3 sq.m
- Maximum capacity per table: 4 people

## Stage 5



### Outdoor Cinemas

- ❑ Distance between rows: 1.5m
- ❑ Special rules per case to be applied
- ❑ Maximum capacity allowance : 60% of total capacity



### Hotels that operate all year round

- ❑ In restaurants and hotel cafes the general rules for indoors and outdoors will be applied

## Stage 6



Amusement  
Parks



Theme Parks



Outdoor  
Playgrounds

- 2m social distance
- Strong recommendation for protective masks and use of antiseptics for visitors
- Mandatory use of protective masks and gloves by staff
- Shows are not allowed
- In restaurants and cafes the general rules for indoors and outdoors will be applied



## Stage 7



Restaurants and cafes (indoors)



Entertainment (bars, cinemas, nightclubs)



Holiday accommodation, rooms to let, camping, hotel units with occupancy restrictions



Sports facilities and gyms with specific rules

- ❑ All previous restriction for outdoor spaces apply
- ❑ Where restaurants and cafes operate outdoors, the relevant rules of the previous stages apply
- ❑ Mandatory use of protective masks, gloves and antiseptics by staff
- ❑ For special operating rules indoors, a joint ministerial decision will follow



